



VITREUM.LV

Juvelierizstrādājumu e-veikals

SIA "VITREUM"

EU VAT/Reg. No. LV40003322568

From:

(client name, surname)

(phone number)

(e-mail)

20__ year, _____
(date, month)

APPLICATION

(about the item return within 14 days from the date of delivery)

Please take back the purchased item from order No.:

order number (you can find it in your purchases history, login vitreum.lv)

the date of delivery the order

1.	_____	_____
	item, barcode (13 numbers that are on the item's tag)	item's price
2.	_____	_____
	item, barcode (13 numbers that are on the item's tag)	item's price

and return the money I paid _____ in the currency _____ (EUR/USD/GBP) .
(totalsum)

Return to: _____
(bank account number / paypal e-mail - same method of payment of the order)

Reason of the return (not obligatorily):

I have notified about return conditions:

- the appearance of the item(s), its packaging is completely preserved, the item tag is attached and not damaged. Especially - the certificate for precious stones;
- the item(s) have not been used;
- if the items(s) will be returned by post, protective packaging will be provided.
- Return address:
 - Postal address: VITREUM SIA, Zvaigžņu iela 21- 3, Rīga, LV-1009, Latvija
 - Omniva parcel machine: "Rīgas Purvciema ielas Beta pakomāts": VITREUM SIA, tel. +37125137132, info@vitreum.lv
